



# *The Department of Fire Services and Fire Chiefs Association of Massachusetts*



presents

## ***Statewide Fire Mobilization for Public Safety Communications Personnel Training***

This four (4) hour fire based training program is designed for civilian dispatchers, fire alarm operators, and fire control point / district mutual-aid centers. This course is to familiarize dispatchers with all of the fire, EMS and emergency management resources that are available locally, regionally and statewide to communities, but most importantly, for dispatchers to understand how to get them, what comes with them, and what to expect. This course will be offered on four (4) separate dates statewide.

With the overwhelming amounts of equipment available to assist communities in their time of need, each with its own unique and confusing acronyms, we have developed this four (4) hour program specifically for Dispatch & Communications personnel, offered at NO COST.

Registration sign-in will be from 0800 to 0900.

Course #:	200-000-599 A	Course #:	200-000-599 B
Date:	Thursday, December 1, 2011	Date:	Wednesday, December 7, 2011
Time:	0900-1300	Time:	0900-1300
Location:	Plymouth County Sheriff's Dept 24 Long Pond Road Plymouth, MA	Location:	Department of Fire Services State Road Stow, MA
Course #:	200-000-599 C	Course #:	200-000-599 D
Date:	Monday, December 12, 2011	Date:	Wednesday, December 14, 2011
Time:	0900-1300	Time:	0900-1300
Location:	Andover Fire Rescue 32 North Main Street Andover, MA	Location:	United Methodist Church 271 Rocky Hill Road Northampton, MA

Each community represented will be provided with a binder and CD with all the training materials and PDF documents to bring back to their community and share with all the other dispatchers.

Topics include: Fire District Control Points, Fire and Ambulance Mobilization, Mass Casualty Trailers, and Mass Decontamination Units.

***Please complete a standard DFS / MFA student application or register online at [www.mass.gov/dfs](http://www.mass.gov/dfs).***

**Mail to:** Registrar  
Massachusetts Firefighting Academy  
State Road, P.O. Box 1025, Stow, MA 01775  
(978) 567-3200

**Or Fax to:**  
(978) 567-3229

***Pre-registration is required to ensure we have available seating and materials for each participant.***

*This training is being provided by funding from the U.S. Department of Homeland Security*



Department of Fire Services / Massachusetts Firefighting Academy